Title: STAFF NURSE’S PERCEPTION OF PATIENT SAFETY MANAGEMENT: A COMPARATIVE STUDY BETWEEN CERTIFIED AND NOT CERTIFIED MEDICAL INTENSIVE CARE UNITS AT CAIRO UNIVERSITY HOSPITALS

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Background: Patient safety management identifies the elements necessary for the management and improvement of patient safety. Safety should be considered together with the overall management of the organization. Every organization would like to improve the way it operates, whether that means increasing market share, driving down costs, managing risk more effectively or improving customer satisfaction. A quality management system gives the framework needed to monitor and improve performance in any area.

Aim: The aim of the current study was to assess nurses’ perception of patient safety management in certified and not certified Cairo university hospitals.

Research Design: A descriptive comparative study design was utilized to achieve the aim of the present study.

Setting: The study was conducted at the New Kaser El-Aini Teaching Hospital and El Manial specialized Hospital.

Sample: Convenient sample of staff nurses working at the medical ICUs in New Kaser El-Aini Teaching Hospital (certified hospital), total number was (53), and El Manial Specialized Hospital (not certified hospital) total number was (60), was included in the study.

Tool of data collection: for the purpose of this study, patient safety management questionnaire guided by (The Australian Commission on Safety and Quality, 2005) and (Asian Journal of Health and Information Sciences, 2008) was modified and utilized after reviewing the related literature to measure nurse’s perception about patient safety management.

Results: there was difference between staff nurses perception of patient safety management in certified and not certified hospitals.

Conclusion: the Results of the current study concluded that the staff nurses in certified hospitals manage patient safety effectively more than staff nurses in not certified hospitals.

Recommendations: The study recommended that patient safety requires continuous monitoring from managers by raising awareness of hospital staff about (patient safety policies and procedures) through conferences, seminars work and should provide safety education to health care team members that include training on team-work and education about communication skills.

Key words: patient safety, quality management, International Organization for Standardization( ISO)