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He is now a Professor and head of computer science department at the faculty of computers and Information, Cairo university. He was also IT Consultant at Central Laboratory of Agricultural Expert System, National Agricultural Research Center. He has published over than 70 research papers in international journals, and conference proceedings.

He has served member of steering committees and program committees of several national conferences. Hesham has supervised over 30 PhD and M. Sc theses. Prof. Hesham interests are Knowledge modeling, sharing and reuse, Intelligent information retrieval, Intelligent Tutoring systems, Software Engineering. Cloud Computing and Service Oriented Architecture (SOA).